

Welcome

Welcome to the September quarter news.

I am pleased to report that in our recent customer satisfaction survey, half of respondents gave us a 9 or 10 out of 10 when asked how likely they'd be to recommend us. A further 36% scored us 7 or 8 out of 10. We're delighted with the results and we have noted suggestions from members on how we can do better. We appreciate the feedback and thank all who responded.

One of the comments in the survey was about wanting to speak to a real person – not just email. We totally agree and we have a friendly and knowledgeable team ready to assist – just call 0800 27 87 37 to talk to one of the team.

The market update and our new section "Thoughts on investment strategy" are provided by Smartshares' Chief Investment Officer, Stuart Millar, who is responsible for overseeing the investment of all funds managed by Smartshares Limited.

This quarter proved turbulent for both equity and bond markets but despite this ended on a positive note.

In "thoughts on investment", we note that the strong returns we have seen in the 12 months to date are a stark reminder that it is "time in the markets" rather than "timing the markets" that helps us achieve our long-term investment objectives.

In the detailed News available online at www.superlife.co.nz:

- "Funds for Everyone"- the Financial Markets Authority (FMA) guide to investing
- SuperLife's five Diversified Funds
- How KiwiSaver can help you get into your first home

Hugh Stevens
CEO, Smartshares

Smartshares Limited is the issuer of SuperLife Invest, the SuperLife KiwiSaver scheme, the SuperLife UK pension transfer scheme and the SuperLife workplace savings scheme. The Product Disclosure Statements and Fund Updates for these schemes are available at www.superlife.co.nz/legal-doc.

Market update

This quarter proved turbulent for both equity and bond markets but despite this ended on a positive note. Global property was the strongest performing asset class with falling bond yields driving demand for equities paying high dividends and stable cash-flows. Global equity returns for unhedged NZ based investors were strongly positive as well, helped by the falling NZ dollar as economic concerns edged up. The Reserve Bank of New Zealand surprised markets with a 50bp rate cut in an attempt to spur economic growth. Together with the global demand for yield, this assisted local equities and property.

Global economic growth has been pressured by intensifying trade tensions and an increase in tariffs between the US and China. Global multi-national companies had been holding out for a trade agreement that would relieve them of the need to re-arrange supply chains. However, that was not the case and business sentiment globally has continued to deteriorate.

This resulted in action from the US Federal Reserve, where Chairman Jerome Powell has cut interest rates on two separate occasions this year. The Bank of China also responded by lowering the reserves required to be held by banks and allowed the Yuan to depreciate to assist exporters. We are yet to see substantial fiscal stimulus from the Chinese government but do suspect that this will be required if trade tensions continue to weaken economic growth.

As a small open economy, New Zealand is sensitive to worsening global economic conditions and business confidence has continued to weaken. The surprise move by the Reserve Bank to cut rates as much as they did may have created even more fear among business owners. However, the Reserve Bank does not have any more information that what is already publicly available.

International equities

International developed markets increased by around 7.0% over the quarter, lifting the annual return to 30 September 2019 toward 5.8% (FTSE Developed All Cap Index in NZ dollar terms). NZD-hedged equity returns were less attractive but were up 0.8% in the third quarter and over one year.

Emerging markets

Despite on-going trade tensions between the US and China, emerging market equities were up 2.6% in the quarter (FTSE Emerging Markets All Cap Index), with an annual return around 6.3% to the end of the September quarter.

Trans-Tasman equities

Easier monetary policy and global demand for higher yielding assets lifted New Zealand and Australian shares. The S&P/ASX 200 Index was up 3.1% in the third quarter and is now up 12.1% in the 12 months to 30 September 2019. The S&P/NZX 50 Index was up 4.6% during the quarter, showing a stellar 17.2% over the 12-month period.

Bonds

Global bonds continue to defy low return expectations and have delivered 2.6% this quarter and are up 10.0% in the 12-months to 30 September 2019 (Bloomberg Barclays Global Corporate Bond Index NZD hedged). New Zealand investment grade bonds returned 2.2% for the quarter and around 7.8% for the year.

SuperLife Funds

Given the strong performance of markets, SuperLife Fund returns were positive across the board in both the quarter and over the year to 30 September 2019. SuperLife Income, which has no exposure to equities, had a positive return of around 1.5% over the quarter and 6.0% over the year (all figures in this paragraph are after fees and tax at the highest rate).

The SuperLife Balanced fund returned around 2.4% in the quarter and 6.1% over the year, while the SuperLife High Growth fund, which largely invests in equities and property stocks, increased 2.6% in the quarter and 5.3% over the year.

SuperLife Ethica, which invests into funds with strict sustainability criteria, also performed well, returning 3.4% over the quarter and 7.4% over the year to 30 September 2019.

superlife@superlife.co.nz

0800 27 87 37

